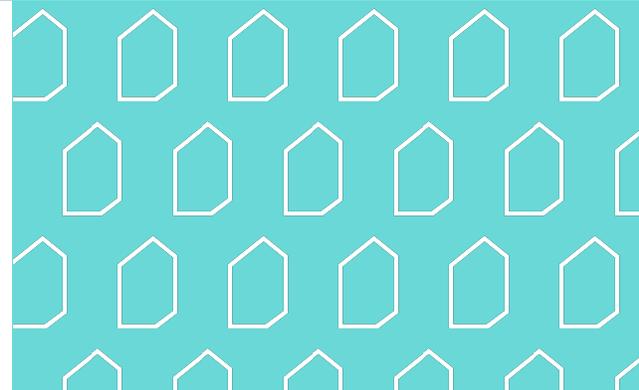


Finnish Authenticator Identification Service

A solution for the identification of representatives of
foreign companies



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Contents

- What is the Finnish Authenticator Identification Service?
- Who is the Finnish Authenticator Identification Service intended for?
- How can you start using the service?
- How do you use the service?
- How do you identify yourself in e-services by using the Finnish Authenticator app?
- Where can you find the instructions?



What is the Finnish Authenticator Identification Service?

- The Finnish Authenticator Identification Service is
 - A solution for identifying representatives of foreign companies and organisations
 - Will replace Katso identification, which will be discontinued
 - **intended only for foreign citizens who have been using Katso identification**, do not have a Finnish personal identity code and cannot identify themselves using Finnish identification tokens
- The app can be used for logging into e-services **in those Finnish public administration e-services that have implemented identification with the Finnish Authenticator app**
- Note! The person representing the foreign company must also apply for the required mandates in Suomi.fi e-Authorizations to be able to use the different e-services



What is the Finnish Authenticator Identification Service?

- Why is the Finnish Authenticator service required for changing over from Katso to the Suomi.fi services?
 - Companies and organisations have foreign representatives that use Katso IDs
 - The foreigner's identifier and the app must be obtained so that mandates can be registered and service use can continue
- When should the foreigner's identifier be obtained?
 - Before filling in the application for registering the mandate
 - In addition to the **assignee's** name, either a Finnish personal identity code or a foreigner's identifier must be stated in the application
- Who must obtain a foreigner's identifier?
 - For example, the representative of a foreign accounting firm, to whom a right to grant a mandate or a mandate to represent needs to be given and who does not have a Finnish personal identity code
 - For example, the employee of a foreign accounting firm, to whom the accounting firm will give a mandate for transactions or a mandate to represent and who does not have a Finnish personal identity code
- **To be able to use the different e-services, the person representing a foreign company must also apply for the required mandates in Suomi.fi e-Authorizations.**



Who is the Finnish Authenticator Identification Service intended for?

- Identification with the Finnish Authenticator Identification Service is intended only for those foreign citizens representing a foreign organisation who currently use Katso identification, do not have a Finnish personal identity code and will have to change over from the Katso service by the end of this year. The service will replace the Katso identification service for this group of users.
 - **Please note! Intended only for those foreign persons who currently use the Katso identifier**
- Katso IDs will not be automatically transferred to the new service, so:
 - If the person does not have a Finnish personal identity code, they have to obtain a foreigner's identifier and the Finnish Authenticator app and perform the initial identification
 - The foreigner's identifier must be obtained and the initial identification performed independently in the online service



How can a foreign representative start to use the Finnish Authenticator service?

1. The instructions are available in the Suomi.fi service.
<https://www.suomi.fi/instructions-and-support/information-on-identification/finnish-authenticator-identification-service>
2. The user must register with the Finnish Authenticator Identification Service by clicking the registration link <https://idm.finnauth.tunnistaminen.suomi.fi/self-care/#/prod> on the website
3. After this, the user must download the Finnish Authenticator app from the app store on their mobile device
4. In the end, the user must verify their identity by using the app to take a photograph of their official identity document
5. After registering and initiating the use of the app, the foreign citizen can log into the e-service by using the foreigner's identifier or their email, password and the application PIN.



How do you use the service?

- In the Finnish Authenticator Identification Service, the foreign citizen registers a foreigner's identifier for themselves and verifies their identity by using the Finnish Authenticator app
 - In connection with the initial identification, the user takes a photo of their passport or national identity card and a photo of themselves
 - The identification service will confirm the person's identity if the information in the identity document and the photo match
- After registering and initiating the use of the app, the foreign citizen can log into the e-service by using the foreigner's identifier or their email, password and the application PIN.
- Identification has been implemented in connection with Suomi.fi e-Identification. The Finnish Authenticator Identification Service is not a strong electronic identification service.
- More information about the Finnish Authenticator Identification Service in the Instructions and support section of Suomi.fi Web Service



How do you identify yourself in e-services by using the Finnish Authenticator app?

- After registering and initiating the use of the app, the foreign citizen can log into the e-service by using the foreigner's identifier or their email, password and the application PIN.
 - Instructions <https://www.suomi.fi/instructions-and-support/information-on-eidentification/finnish-authenticator-identification-service>
 - The Finnish Authenticator Identification Service, allows foreign citizens to use **those Finnish public administration e-services that have implemented identification with the Finnish Authenticator app**
 - Impacts on e-services: if e-services have foreign customers who will change over from Katso identification, they must build support for the identifiers of the Finnish Authenticator Identification Service.



Where can you find the instructions?

- More information about the Finnish Authenticator Identification Service in the [Instructions and support section of Suomi.fi Web Service](#)
 - Instructions to end customers in [Finnish](#), [Swedish](#) and [English](#)
 - Instructions are available on the Suomi.fi website for
 - starting to use the service and for obtaining the foreigner's identifier
 - registering and downloading the app
 - performing the initial identification
 - using the app to log into an e-service
 - the most common problem situations





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