



Organisational customers

3.11.2025

Terms of use for the Population Information System query

Users of the browser-based Population Information System query (hereafter referred to as Population Information System query) must comply with the following terms.

The Population Information System query may only be used by individuals who have been granted personal user rights. The user must be of legal age and understand the language in which the Population Information System query is available. The query user must complete the Population Information System query online course.

The user's first name, surname, personal identity code, username, contact details, user rights to the Population Information System query, and organisation will be stored in the Population Information System query's user registry. The new user's information (name and personal identity code) is verified from the Population Information System. The privacy notice for the Population Information System query's users registry can be found on the website of the Digital and Population Data Services Agency under the "About the agency" section.

Each user is personally responsible for their user rights. Login credentials or identification tools related to user rights must not be shared with others. The user is responsible for any damages caused by the disclosure of their login credentials to others due to the user's negligence.

If the user suspects that their login information or identification tool related to their Population Information System query user rights has been exposed to unauthorised persons, they must immediately report this to their organisation's responsible user or another entity responsible for Population Information System query user rights.

About the data in the Population Information System

Data from the Population Information System is not public and may not be disclosed to third parties.

The processing of data from the Population Information System must always be based on law and comply with the requirements set by data protection legislation. The processing of personal data is governed by the EU General Data Protection Regulation (EU 2016/679) and the national legislation supplementing the GDPR, such as the Data Protection Act (1050/2018).

Your obligations as a user of the Population Information System query

You may only use data from the Population Information System for the work or official duties specified in the data permit granted by the Digital and Population Data Services



Agency for the Population Information System query. Using or viewing data for personal purposes is strictly prohibited.

You are legally obligated to follow good data management practices when processing personal data.

You may not store information obtained via the Population Information System query in another personal data registry without a legal basis and a specific reason.

You must log out of the Population Information System query immediately after finishing your work session and ensure that any browser windows related to the service are closed. If necessary, clear your browser cache.

You must immediately report the following changes to the Population Information System query's responsible user in your organisation or the entity responsible for user rights: leaving employment, transferring to other duties, a name change, long-term absence, or the cessation of the need for user rights.

Your user rights will expire without notice, if you do not use the Population Information System query within 12 months.

Monitoring and penalties

The Digital and Population Data Services Agency monitors and oversees the use of the Population Information System query. For each search, the user's username, timestamp (date and time), browser used, IP address, specified intended use, and information on the data viewed are logged.

Possible consequences for misuse of the Population Information System query include warnings, suspension of the user's user rights for a set period or indefinitely, or termination of the organisation's data permit. A record of the suspension of user rights will be made in the Population Information System query's user registry. In more serious cases, a criminal report will be filed.