



QUICK GUIDE: Logging in with an authentication app

This guide is for users who log into the service with a combination of username and password. It does not apply to those who log in with a certificate card.

If you already have an authentication app installed on your phone, you can proceed to step 4.

How to install an authentication app on your phone

1. Open your phone's app store, for example, Play Store (Android) or App Store (iPhone).
2. Type "Microsoft Authenticator" or "Google Authenticator" in the search field.
3. Install the authentication app you have chosen and open it.

How to link the authentication application to the username

4. Log in with your username and password on the User Services webpage: <https://vrkkayttajapalvelut.2016.vrk.fi/>
5. Click on "Attach authenticator application".
6. Once you have installed the authentication app on your phone, click "Continue" on the webpage. You will now see a QR code on the webpage.
7. Open the authentication app on your phone and click "Scan QR code" or "Read QR code."
8. Point your phone's camera/screen at the QR code. When the linking is successful, the camera will turn off, and an account starting with "DVV" will appear in the authentication app.
9. Click the "Activate" button on the webpage. The page will display the message: "An authentication app has been linked to the username." The authentication app is now activated and ready to use.



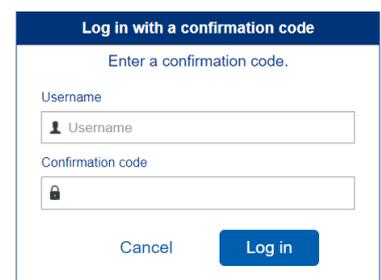
ATTACH A CERTIFICATE CARD



ATTACH AUTHENTICATOR APPLICATION

How to use the authentication app when logging in

1. Log in to the service with your username and password. Open the authentication app and, if necessary, click on the account that starts with "DVV" to see the verification code.
2. Enter the 6-digit verification code in the field on the webpage. Click "Log in." The verification code is valid for 30 seconds. A new code will appear immediately after the previous one.
3. When the login is successful, you will be directed to the service.



Log in with a confirmation code

Enter a confirmation code.

Username

Confirmation code

Cancel Log in